

Hi xxx,

Hope you are doing wonderfully! This is a friendly reminder of your annual November renewal and re-evaluation requirement for TLC's Companion Paws therapy dog designation(s).

As a certified Companion Paws registrant, Marisa is your first point of contact for any questions or if you need any guidance or support with the program processes or help with your renewal and re-assessment for your certified designations. If you will not be renewing, please send an email to Marisa to cancel your membership.

For all your certified inquiries, Marisa can be reached at certified@thelifelinecanada.ca

Companion Paws Website

To view, please click on the following link www.CompanionPaws.ca

Renewals and Re-Assessments

Re-assessments and renewals take place annually in the months of May and November. For all certified members, you will be required to renew and re-assess in May or November of each year for your registration of your certified designation(s). You will also need to confirm your certified dog's healthy medical records are up to date. Your first re-evaluation takes place in the nearest renewal month of May or November during your first year term and then annually on that same month for the remainder of a certified members membership. Please renew and choose your re-evaluation spot by October 31st to secure your spot for re-evaluation.

If you have already paid your annual fee, but have not secured your spot for your re-evaluation, once you login, you can click on Re-Evaluation Registration in the right hand side drop down menu in your membership portal and secure your spot.

***If you choose not to renew your therapy dog designation(s), you are required to return the Companion Paws vest, Identification Card and Certificate of Registration by November 30th, to PO Box 21040 Orchard Park Post Office, Kelowna, British Columbia, V1Y 9N8. Your membership will expire on November 30th. After this date, you will no longer be a Certified Companion Paws Therapy Dog team and are not permitted to wear the Companion Paws vest, use the identification card or certificate of registration.**

Memberships

To renew your certification, you can login to the following link [Members Login](#). Once logged in, click details and then click renew now. The annual renewal fee is \$95 and includes the re-evaluation. Once you complete the membership renewal payment, you will be directed to the calendar to confirm your spot in one of the scheduled re-evaluation dates in November. If it does not redirect you, you can click on the drop down menu in the membership portal and click on re-evaluation registration to reserve your spot. If you have already made your annual renewal payment but have not chosen your re-evaluation date, once you login, click on the drop down

menu on the right of your membership portal page and click Re-Evaluation Registration, choose your location and complete the registration to confirm your spot.

Login Username: Your Email Address on File

Login Password: If you do not have a password or your current password is not working, please click "I forgot password" button to reset or receive an email to set your password to login.

You can also find the Login directly on the Companion Paws website at www.companionpaws.ca/login

Follow-ups

All Personal therapy dog certified registrants must complete a Follow-up call within 6 months of certification and registration. Future follow-ups will be completed by email.

Companion Paws Resources Page

The following link is our [Companion Paws Resources Page](#) with all information related to the program process, documents, testing requirements, assessments and evaluations.

Companion Paws Facebook Page

We have a brand new Companion Paws Facebook page! Click the following link [Companion Paws Facebook Page](#) and like the page to keep updated on all aspects of the program. You can share photos of your Companion Paws fur babies.

For any further questions please email Marisa at certified@thelifelinecanada.ca

Please don't hesitate to ask any questions you have, any time.

Looking forward,

Liane Weber
Chief Executive Officer
The LifeLine Canada Foundation
www.TheLifeLineCanada.ca
www.CompanionPaws.ca