

TLC's Companion Paws Personal Therapy Dog Adoption Client Agreement

This agreement is entered into this (date) _____, 2019, between (hereinafter "Client")

_____ at _____
Name of Client Client Address

and The LifeLine Canada Foundation (TLC) (hereafter "Company") at P.O. Box 21040, Orchard Park Post Office, Kelowna, British Columbia, V1Y 9N8

Congratulations on your approval of a Companion Paws Personal Therapy Dog. This agreement is established on _____ between The LifeLine Canada Foundation (TLC), (referred to hereinafter as "Company") and _____ (referred to hereinafter as "Client"). This letter constitutes the Agreement between The Client and The LifeLine Canada Foundation.

Services Rendered

Company agrees to perform the services (referred to hereinafter as "Services") agreed upon with Client which may include but are not limited to:

- Rescue dog Search review for suitability evaluation (we encourage all applicants to be involved and perform online dog searches as well)
- Dog selection with applicant's approval
- Therapy Dog Adoption Facilitation
- Dog Rescue Adoption Fee (paid directly to the dog rescue organization)
- Veterinarian Health and Medical checkup
- Private Training Session
- Group Obedience and Advanced Dog Training
- Complete Skills Training Online Course
- Temperament Assessment
- Final Personal Therapy Dog Evaluation
- Supply TLC's Official Companion Paws Personal Therapy Dog Vest
- Supply Identification Card
- Supply Certificate of Registration
- Ongoing support

Client Acceptance

1. Client agrees to read the book "How to Speak Dog" by Stanley Coren.
2. Client understands that finding a suitable therapy dog can take between 2 weeks and 4 months or more.
3. Client understands that a Companion Paws dog is an emotional support dog and not a service dog.
4. Client agrees to never call the Companion Paws dog a Service Dog as it is an emotional support dog, not a service dog.
5. Client agrees to let Company review suitable dogs and choose a suitable therapy dog for you with your input and approval.
6. Client agrees not to contact or visit any rescues or shelters looking for suitable animals during the complete Companion Paws process unless advised by Companion Paws.
7. Client agrees to complete dog applications for potentially suitable dogs upon being advised by Companion Paws to move forward with an application.
8. Client agrees to follow the policies of the Dog Rescue Organizations. (Can include a phone interview with the rescue to ascertain that the dog of interest is suitable. A home check, pictures or video of your home may be requested).
9. Client understands that we work with rescue dogs and that rescue dogs are not fully trained dogs at time of adoption and will require learning, commitment, dedication and training.
10. Client understands that there are times that even after a thorough temperament assessment and meet and greet and approval of suitability for adoption, rescue dogs may show behaviors soon after adoption that could become unsuitable as your personal therapy

dog. A dog can be returned to the rescue within their policies shortly after adoption if the dog becomes an unsuitable fit for you. If this situation arises, the search will begin again one week after the time of returning the dog back to the rescue.

11. Client agrees to attend group obedience training and advanced dog training classes and continue to maintain training after placement of the adopted dog in your home and including after the final evaluation for certification. Ongoing support available.
12. Client understands that after adoption day, the process can take up to 20 weeks or more to complete the training and Companion Paws process for certification. The length of the process from adoption will be dependent on the dedication and commitment of the client.
13. Client agrees to keep the dog for the life of the Companion Paws animal. In any event that you are not able to keep the therapy dog, you agree to inform The LifeLine Canada Foundation. You must not rehome or surrender the dog, even to a family member, without contacting The LifeLine Canada Foundation first.
14. If the dog must be surrendered, Client agrees to surrender the therapy dog to TLC's Companion Paws, if a close family member is not able to care for the dog for its full life.
15. Client agrees to bring their dog to the veterinarian every year from evaluation exam passing date for an updated doctor's medical assessment letter. A copy of the doctor's letter must be mailed or emailed to The LifeLine Canada Foundation for confirmation of health prior to the annual re-assessment.
16. Client agrees to a follow-up call during the first 6 months after adoption and to complete the online follow-up form bi-annually.
17. Client understands that further costs associated with the dog after adoption are the sole responsibility of the Client.
18. Client agrees to an annual renewal fee of \$95 and annual re-assessment. (The renewal fee covers the cost of the re-assessment.)
19. Client agrees that all Companion Paws materials including Companion Paws Therapy Dog Vest, Identification Card, and certificate of registration must be returned to The LifeLine Canada Foundation or the Final Evaluation Adjudicator in your area within 30 days of non-renewal.
20. Client understands that there is only one vest and identification card permitted per certified registrant. If another vest is required, you must send the vest with TLC's Companion Paws logo patch to The LifeLine Canada Foundation prior to receiving the new vest.
21. Client agrees that there are no guarantees that the dog will pass the final evaluation. It is up to the client to make available the time required, be very dedicated and committed to learning, perform all training and tasks ongoing for success, throughout the life of the dog.
22. Client agrees to commit to do the work outlined by the Trainer and any homework assignments that are offered.
23. Client understands that being part of TLC's Companion Paws Therapy Dog Adoption program is a privilege and not a right.
24. Client understands that they are responsible for their results and doing the work to achieve them.
25. Accessories to be provided by Client include;
 - Leash
 - Collar
 - Licensing/Tags
 - Dog food/chews/treats
 - Food and water bowls
 - Dog Crate
 - Dog Bedding
 - Brush
 - Clippers
 - Dog toys

Payment

Client and Company agree that Services described in this contract shall be completed for by the Company. Client agrees and has paid Company for Services described in the amount of \$2500, paid at time of signing contract.

Performance

The Company will perform Services as stated in this contract.

All services described herein are to be performed by Company. The terms and conditions set forth in this document constitute the sole agreement between Company and the Client regarding Client's Companion Paws Personal Therapy Dog.

Cancellation

You may cancel the Agreement at any time prior to moving forward with an adoption and incurring any monetary costs for your dog. You will receive a full refund. An email requesting withdrawal from the program is required. If there were any specific costs that were incurred for your dog on your behalf prior to your withdrawal, you will receive a refund of the full amount less the incurred costs. There are no administration fees.

The LifeLine Canada Foundation and Companion Paws (Canada) reserves the right to suspend or discontinue working with clients who are disrespectful; practice unsafe measures; do not adhere to the program, including client responsibilities; are dishonest; and/or are in the Companion Paws program for any reason other than to work together in the better interest of their dog and their family.

This Agreement constitutes the entire understanding of the parties. Any changes or modifications thereto must be in writing and signed by both parties.

By signing this document, I agree to the terms and conditions set forth in this agreement.

Client Signature

Client Print Name

Liane Weber

Liane Weber - CEO - The LifeLine Canada Foundation